

# FEEDBACK REPORT 2021-2022

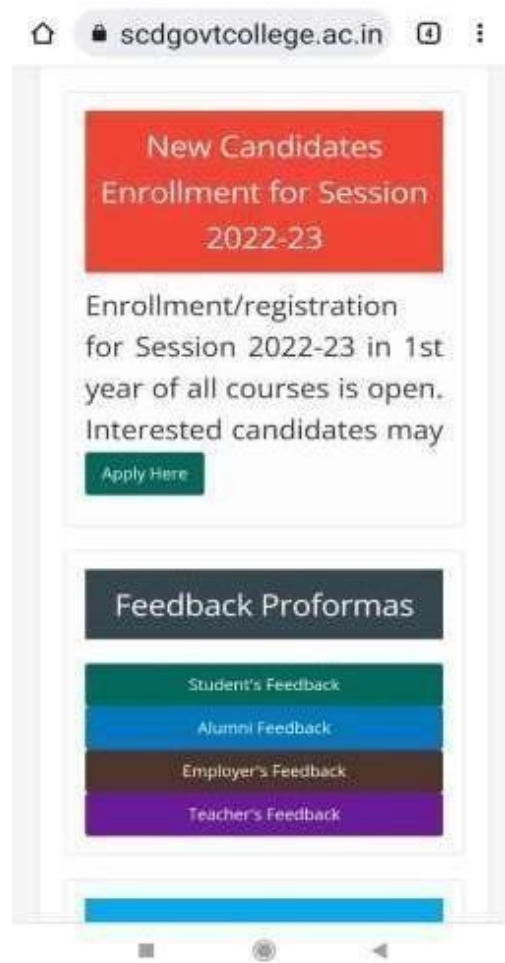
## SCD GOVERNMENT COLLEGE

### LUDHIANA

Feedback Type: Online

Feedback from all stakeholders was collected online. Feedback links are available on the homepage of the college website for which the link and the screenshot are given below:

<https://scdgovtcollege.ac.in/>

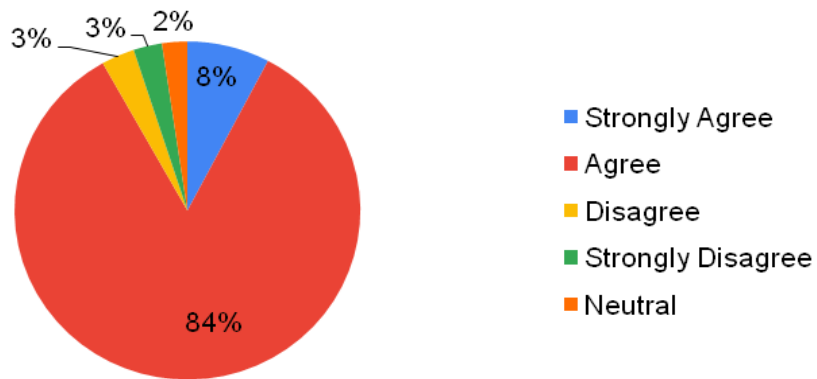


## Student Feedback

Google form was floated in all the courses. Number of students from various courses who participated in the survey are tabulated below:

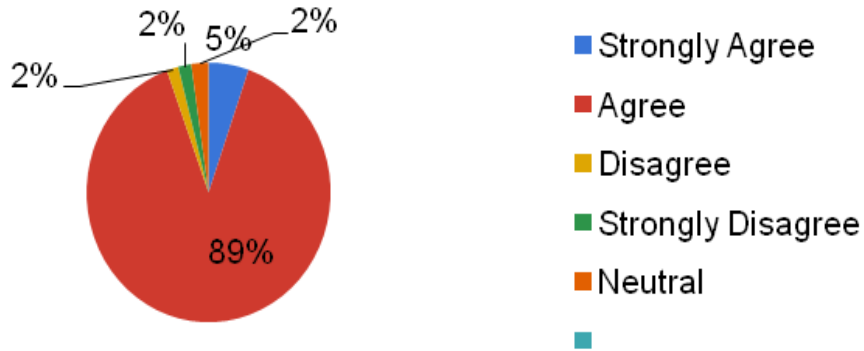
1.	Total No. of feedback responses received from UG and PG classes	2956
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## 1. The course was completed on time.



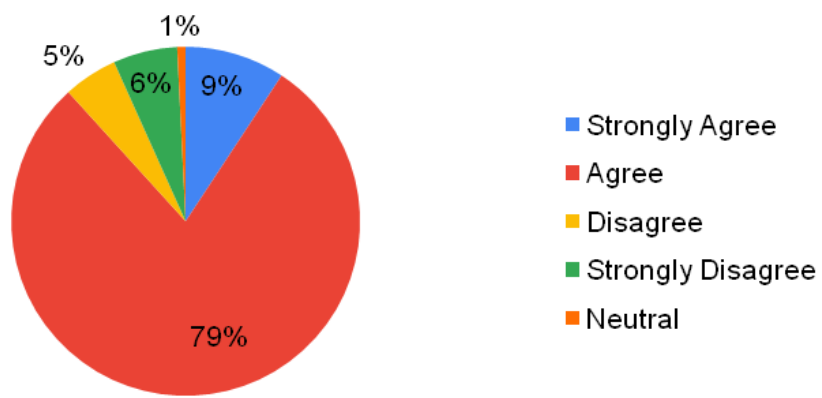
Answer chosen	No. of students
Strongly Agree	228
Agree	2487
Disagree Strongly	92
DisagreeNeutral	79
Total	70
	2956

## 2. Study material was made available by the teacher.



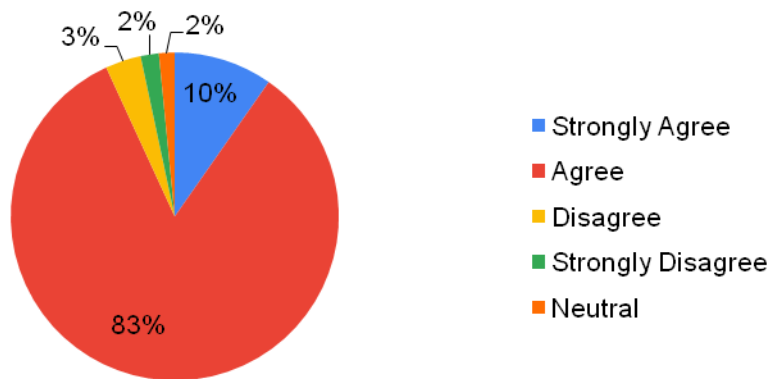
Answer chosen	No. of students
Strongly Agree	158
Agree	2633
Disagree Strongly	46
DisagreeNeutral	51
Total	68
	2956

### 3. The teacher has mastery over his/her subject.



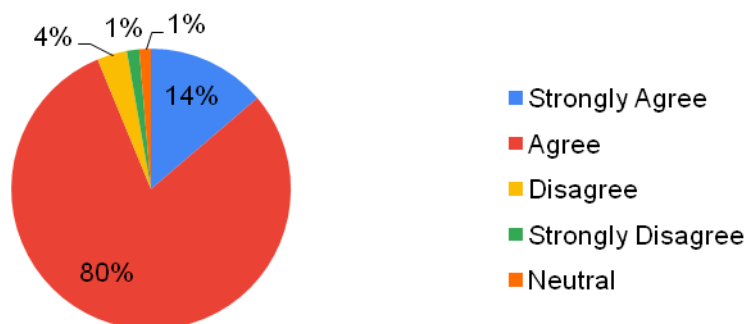
Answer chosen	No. of students
Strongly Agree	274
Agree	2335
Disagree Strongly	148
DisagreeNeutral	176
Total	23
	2956

#### 4. The tests and assignments taken in the class were useful.



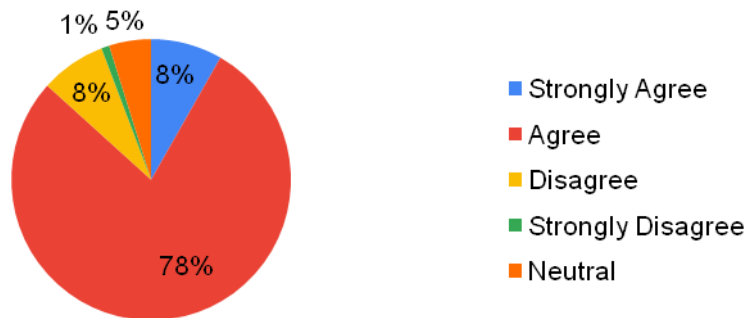
Answer chosen	No. of students
Strongly Agree	287
Agree	2466
Disagree Strongly	104
DisagreeNeutral	53
Total	46
	2956

### 5. The teacher encouraged student participation during the class.



Answer chosen	No. of students
Strongly Agree	406
Agree	2366
Disagree Strongly	102
DisagreeNeutral	42
Total	40
	2956

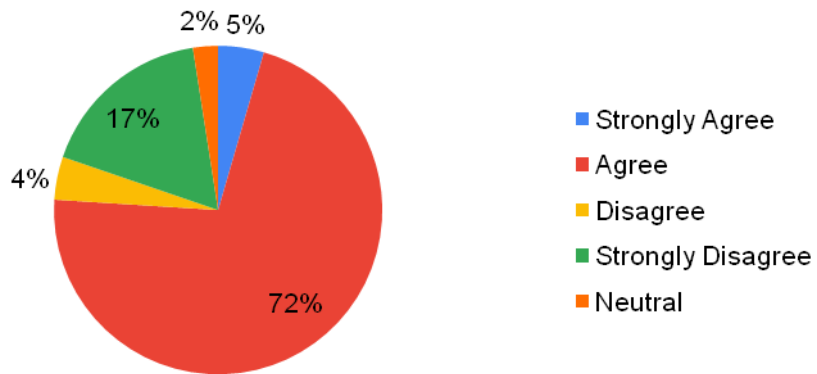
## 6. Office staff/Technical staff and library staff in the college are helpful.



Answer chosen	No. of students
Strongly Agree	243
Agree	2320
Disagree Strongly	223
DisagreeNeutral	27
Total	143
	2956

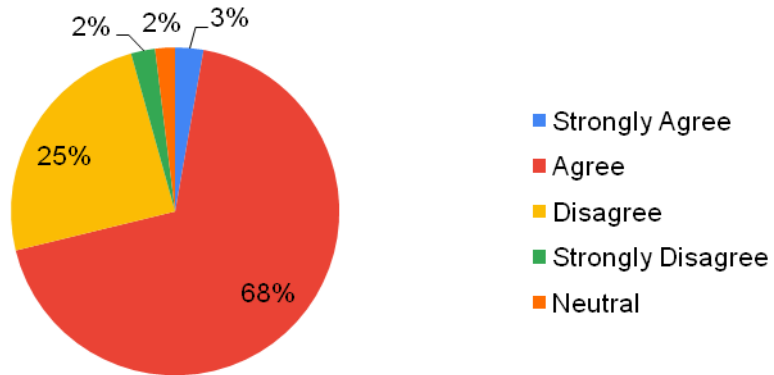


## 7. The classrooms and toilets are well maintained .



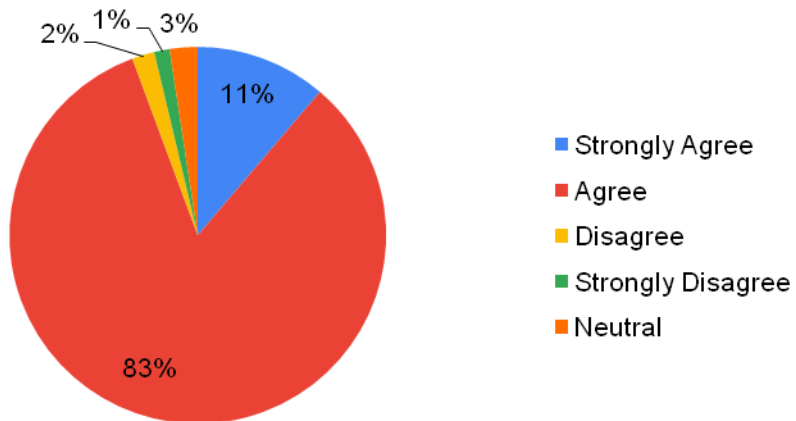
Answer chosen	No. of students
Strongly Agree	133
Agree	2114
Disagree Strongly	125
DisagreeNeutral	511
Total	73
	2956

## 8. Clean drinking water is available.



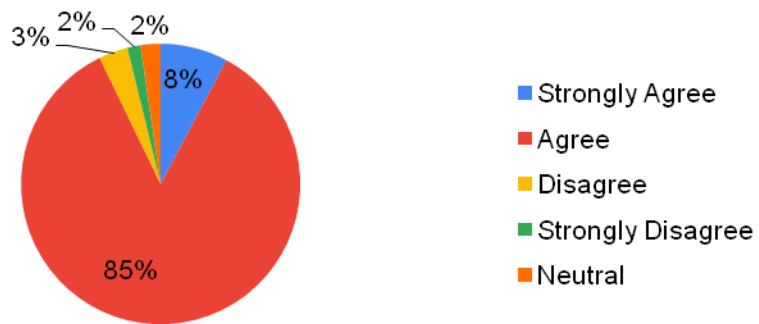
Answer chosen	No. of students
Strongly Agree	82
Agree	2022
Disagree	724
Strongly Disagree	70
Neutral	58
Total	2956

## 9. Canteen Facility is available.



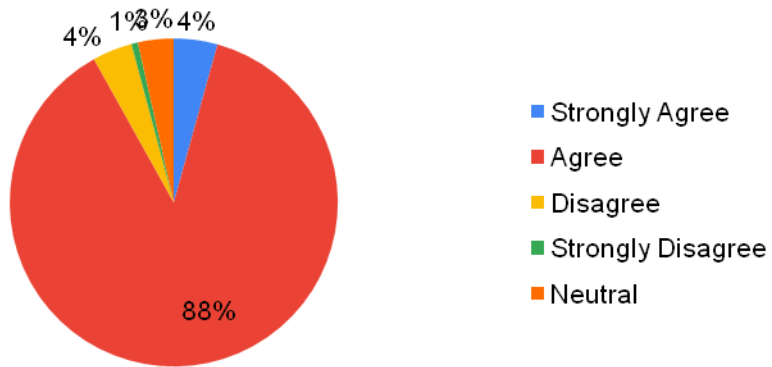
Answer chosen	No. of students
Strongly Agree	332
Agree	2457
Disagree Strongly	57
DisagreeNeutral	39
Total	71
	2956

**10. The building/ classrooms are accessible to differently abled students.**



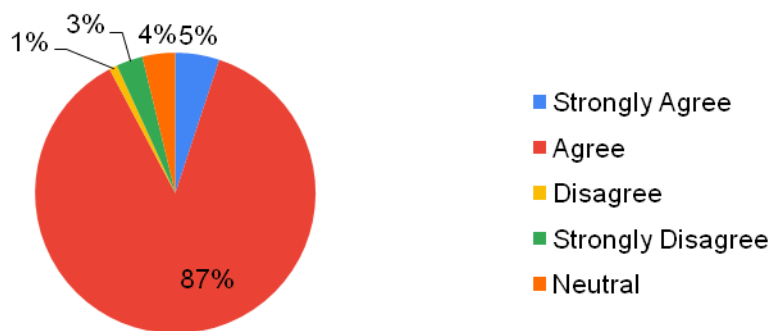
Answer chosen	No. of students
Strongly Agree	230
Agree	2514
Disagree	99
Strongly Disagree	45
Neutral	68
Total	2956

## 11. The Grievance Redressal Cell exists in the college.



Answer chosen	No. of students
Strongly Agree	127
Agree	2590
Disagree	116
Strongly Disagree	19
Neutral	104
Total	2956

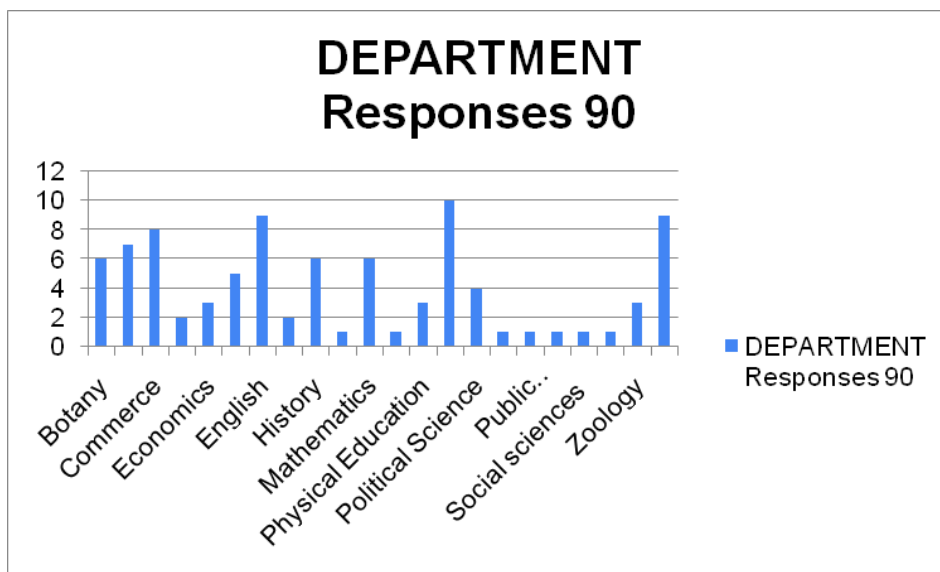
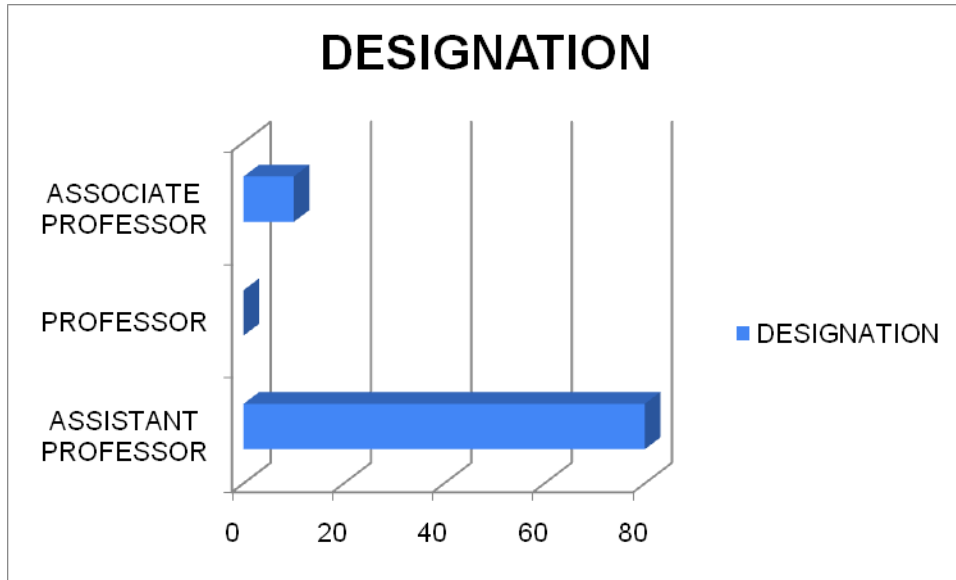
## 12. The overall atmosphere in the college campus is conducive.



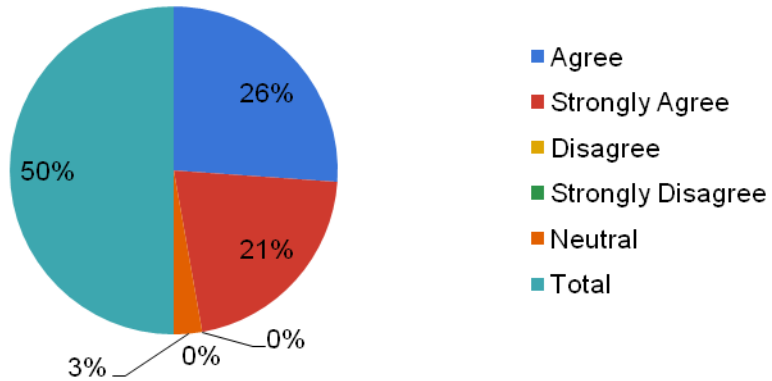
Answer chosen	No. of students
Strongly Agree	150
Agree	2576
Disagree Strongly	28
DisagreeNeutral	90
Total	112
	2956

## Teachers' Feedback

Feedback has been received from 90 members of faculty through online process.



## 1. The institution provides proper infrastructure.



Answer chosen	No. of responses
Agree Strongly	47
agreeDisagree	38
Strongly Disagree	0
Neutral	0
Total	5
	90

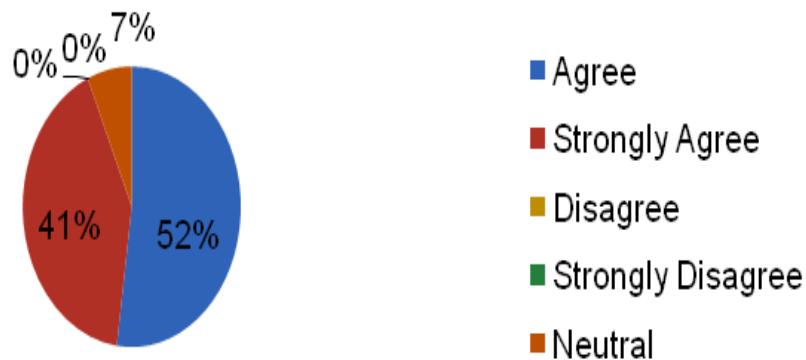


## 2. The environment is conducive for effective teaching .



Answer chosen	No. of responses
Agree Strongly	44
agreeDisagree	39
Strongly Disagree	0
Neutral	1
Total	6
	90

### 3. There is availability of proper library and e-database facilities.



Answer chosen	No. of responses
Agree Strongly	47
agreeDisagree	37
Strongly Disagree	0
Neutral	0
Total	6
	90

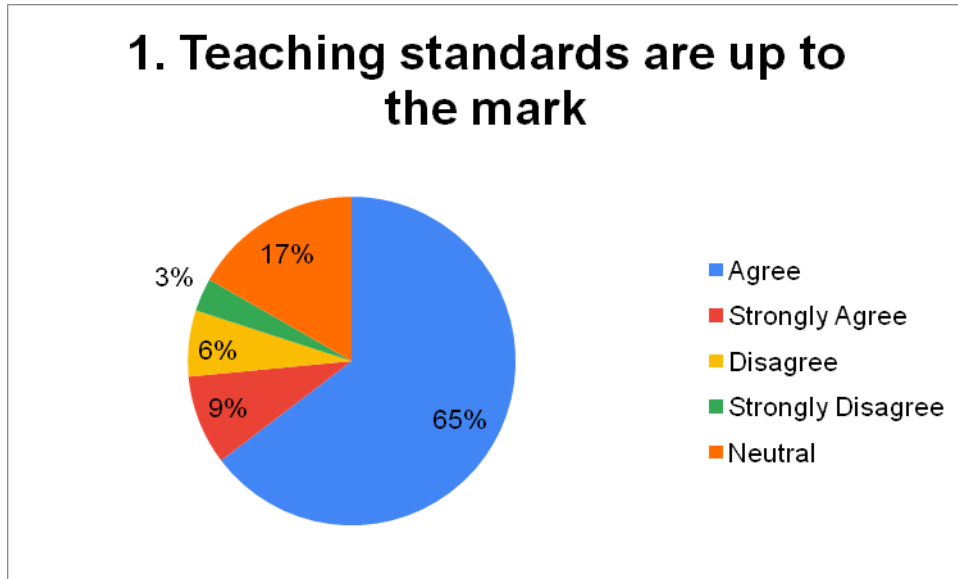
## 4. The institution provides encouraging environment for research.



Answer chosen	No. of responses
Agree Strongly	44
agreeDisagree	25
Strongly Disagree	1
Neutral	0
Total	20
	90

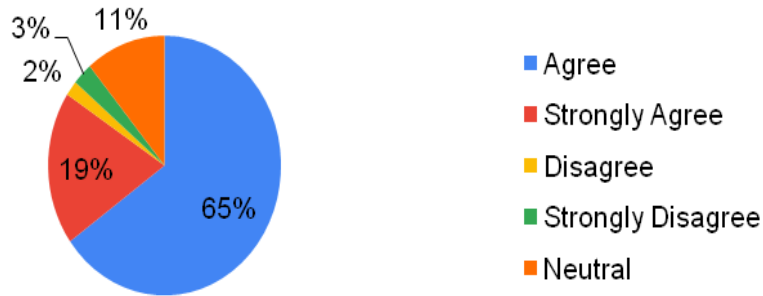
# Alumni Feedback

Feedback has been received from 215 alumni through online process.



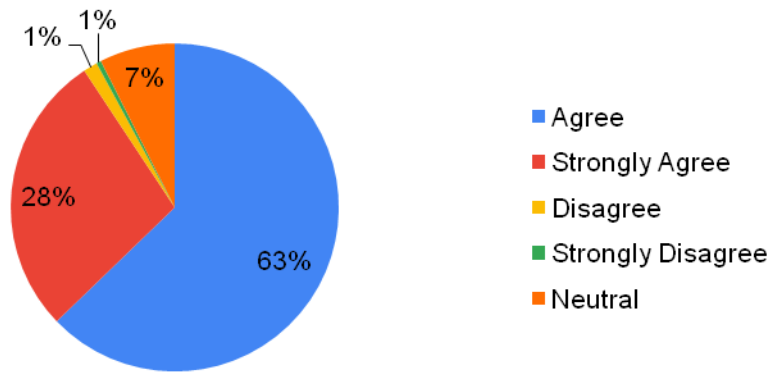
Answer chosen	No. of students
Agree Strongly	139
agreeDisagree	19
Strongly Disagree	14
Neutral	7
Total	36
	215

## 2. The institution organizes various kinds of activities for overall development of the students.



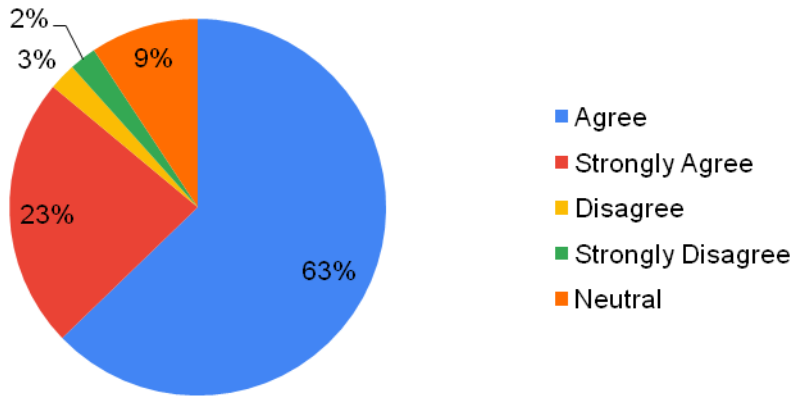
Answer chosen	No. of students
Agree Strongly	140
agreeDisagree	41
Strongly Disagree	4
Neutral	6
Total	24
	215

### 3. Good sports facilities are provided.



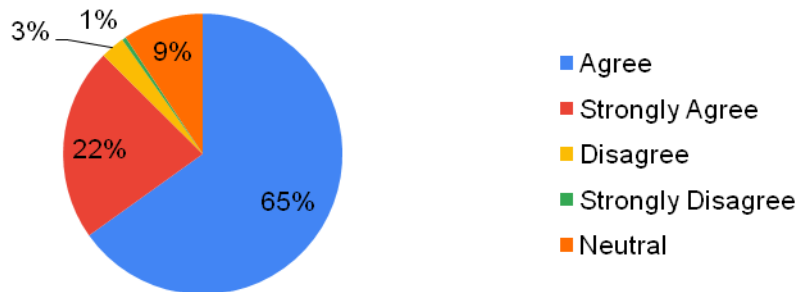
Answer chosen	No. of students
Agree Strongly	135
agreeDisagree	60
Strongly Disagree	3
Neutral	1
Total	16
	215

#### 4. Library is well equipped .



Answer chosen	No. of students
Agree Strongly	135
agreeDisagree	50
Strongly Disagree	5
Neutral	5
Total	20
	215

### 5. You feel proud to be associated with the institution as an alumnus.

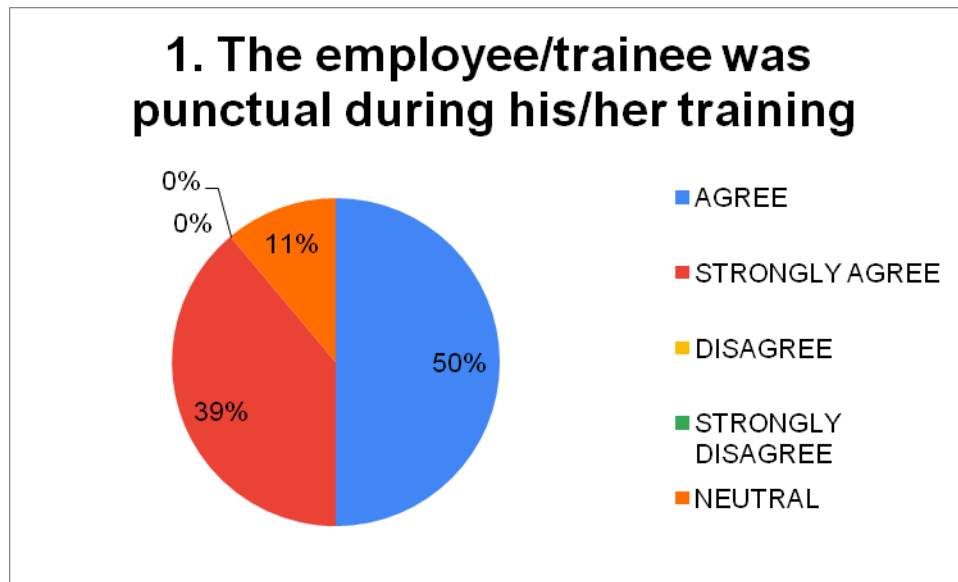


Answer chosen	No. of students
Agree Strongly	140
agreeDisagree	48
Strongly Disagree	6
Neutral	1
Total	20
	215



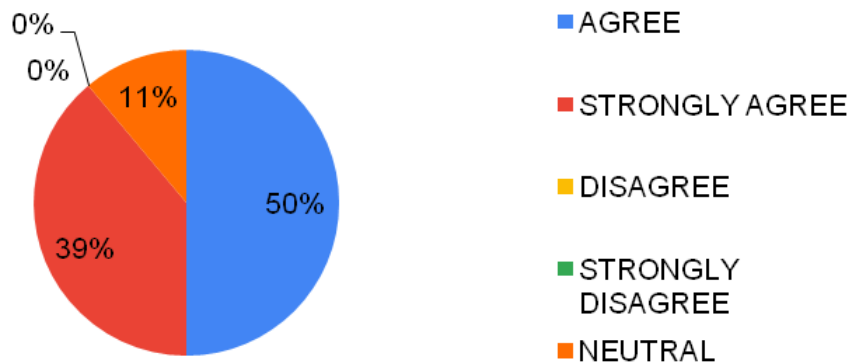
## Employer's Feedback

Feedback has been received from 18 firms/companies through online process.



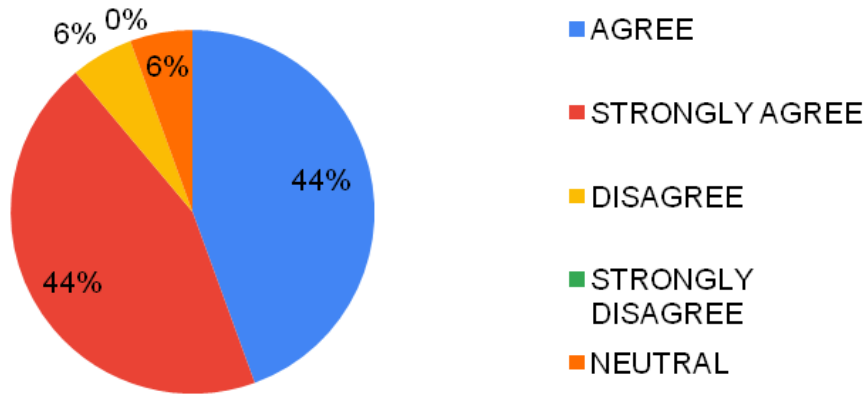
Answer chosen	No. of responses
Agree	9
Strongly agree	7
Disagree	0
Strongly Disagree	0
Neutral	2
Total	18

## 2. The employee/trainee exhibited courtesy with staff and customers



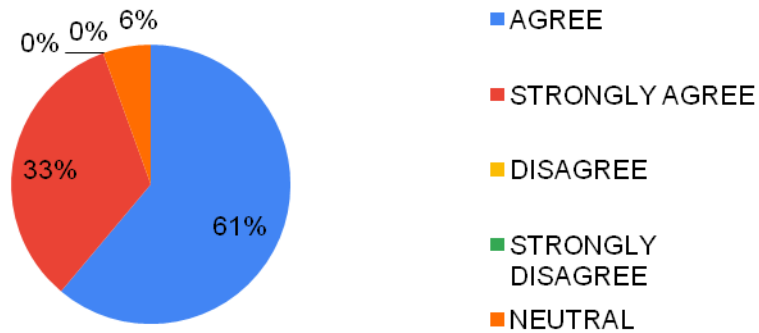
Answer chosen	No. of responses
Agree Strongly	9
agreeDisagree	7
Strongly Disagree	0
Neutral	0
Total	2
	18

### 3. The employee/trainee showed his ability to work well in a team



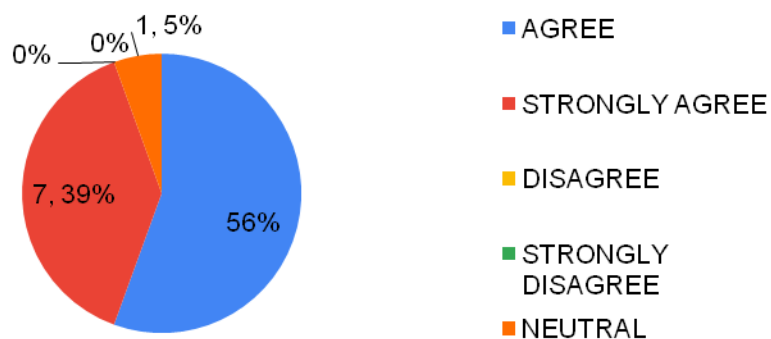
Answer chosen	No. of responses
Agree Strongly	8
agreeDisagree	8
Strongly Disagree	1
Neutral	0
Total	1
	18

#### 4. The employee/trainee took initiative to solve the problems



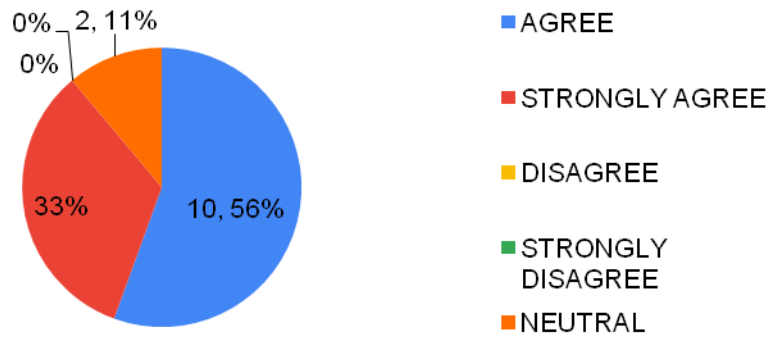
Answer chosen	No. of responses
Agree Strongly	11
agreeDisagree	6
Strongly Disagree	0
Neutral	0
Total	1
	18

### 5. The employee/trainee observed all the work ethics while working in this institution



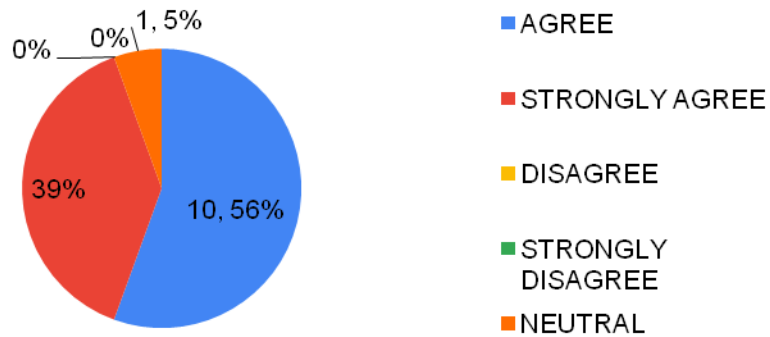
Answer chosen	No. of responses
Agree Strongly	10
agreeDisagree	7
Strongly Disagree	0
Neutral	0
Total	1
	18

## 6. The employee/trainee was capable of accepting the criticism positively



Answer chosen	No. of responses
Agree Strongly	10
agreeDisagree	6
Strongly Disagree	0
Neutral	0
Total	2
	18

## 7. The employee/trainee's quality of work is satisfactory



Answer chosen	No. of responses
Agree Strongly	10
agreeDisagree	7
Strongly Disagree	0
Neutral	0
Total	1
	18

In addition feedback was elicited from students through mentor-mentee groups, and subsequently conveyed to the Governing Council and the Principal who then took suitable action on it.

## **Observations/Suggestions**

In addition, feedback was elicited from students of various departments by the respective teachers and subsequently conveyed to the related HODs, the Governing Council and the principal who took suitable action on it. As per the analysis of feedback received from teachers the following suggestions/observations were available

In chemistry block there is a requirement of water cooler.

The students of Botany department raised the need of equipments which could help them to study plant cells more effectively and clearly.

Industrial Microbiology students wanted to study centrifugation technique comprehensively.

English Department students gave the suggestion to start some professional course for PG (specifically English) students which could develop a skill in them.

Post graduate students of Punjabi department expressed their wish to have deep knowledge of Punjabi culture and language.

Students of Commerce wanted to learn more about Indian Taxation System.

The PG students of Geography expressed their desire to attain thorough knowledge of locations-- Indian and world.

The staff members, as well as the students suggested that some steps should be taken for the cleanliness and beautification of the college campus.

Many students from various departments expressed their wish that along with the fixed curriculum of the university some professional courses should also be there in the college which could help them in their profession and skill them in earning money while studying.



## **Actions taken**

1. Water cooler installed in Chemistry block.
2. Minocular Microscope and Dissecting Microscope bought for Botany Labs.
3. A centrifuge bought for IMB lab.
4. Four add on certificate courses i.e. -
  - Certificate in GST applications
  - Certificate in computer added accounting
  - Certificate in business etiquettes and professionalism
  - Certificate in creative writing and content developmentStarted in collaboration with Jagat Guru Nanak Dev Punjab State Open University, Patiala which may help the students professionally.
5. A lecture was organised for Punjabi Department students on February 2, 2022 on 'Punjabi culture and language'.
6. A power packed seminar on Indian Taxation System was organised on May 13, 2022 for Commerce students on their demand.
7. Map filling activity and competition was organised on March 31, 2022 by Geography department to enhance students' knowledge of locations in India and world
8. Campus Beautification Committee formed which worked whole heartedly to beautify the college campus.
9. A tractor and other equipments purchased for the proper maintenance and beautification of the college lawns and grounds.
10. Webcams and Tablets purchased to enhance the teaching learning process.
11. Rooms and offices in the administrative block upgraded with air conditioning.

**The report has been prepared by following members:**

<b>Sr. No.</b>	<b>Name of Teacher</b>	<b>Designation</b>
1.	Prof Anamika	Convenor
2.	Prof Neha Bhatia	Member
3.	Prof Rajdeep Kaur	Member
4.	Prof Alka Garg	Member
5.	Prof Amandeep Kaur	Member
6.	Prof Sheenu Sharma	Member

Date: 21.11.2022



**Convenor IQAC**  
SCD Govt College  
Ludhiana



**Principal**  
SCD Govt College  
Ludhiana