

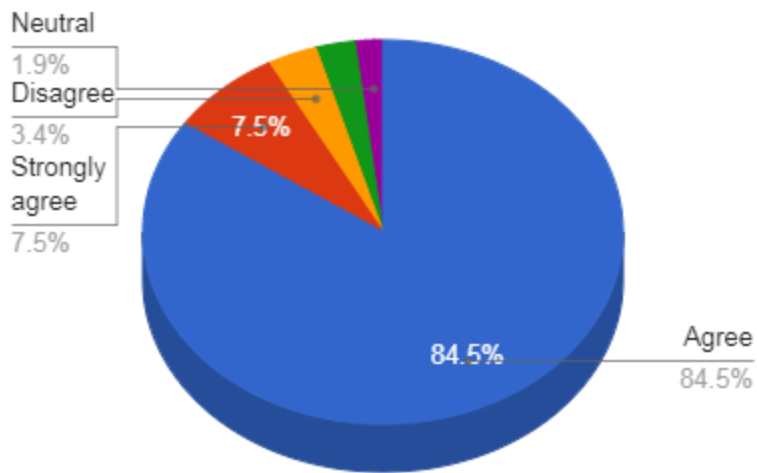
# STUDENT SATISFACTION SURVEY REPORT

## SCD Government College

**Participants:** Students from each course were selected randomly for the survey. Number of students from various courses who participated in the survey are tabulated below:

Sr. No.	Course Name	No. of participants
1	BA	1400
2	BA Evening	341
3	B.Sc. Med	122
4	B.Sc. Non Med	117
5	BCOM	125
6	BCA	110
7	BBA	98
8	M.Sc. IT	20
9	M.Sc. Physics	32
10	M.Sc. Chemistry	48
11	M.Sc. Maths	37
12	MA English	24
13	MA Punjabi	16
14	MA Geography	12
15	MA Hindi	18
16	MA Economics	20
17	MCOM	60
18	MCOM BI	50
	<b>Total No. of participants</b>	<b>2650</b>

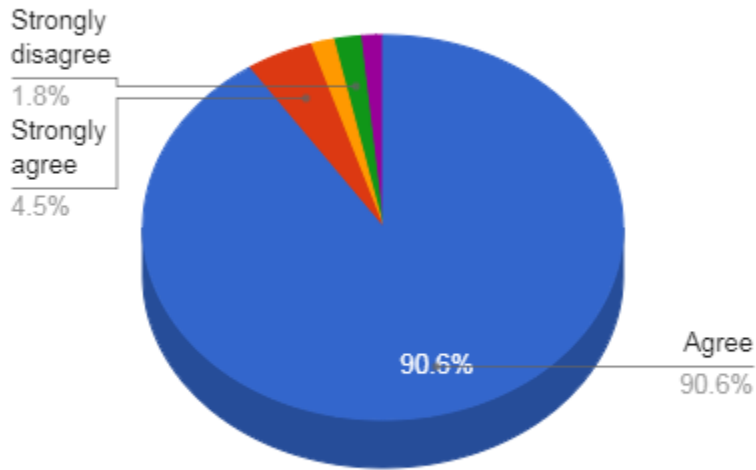
**1. The course was completed on time.**



Answer chosen	No. of students
Agree	2240
Strongly agree	200

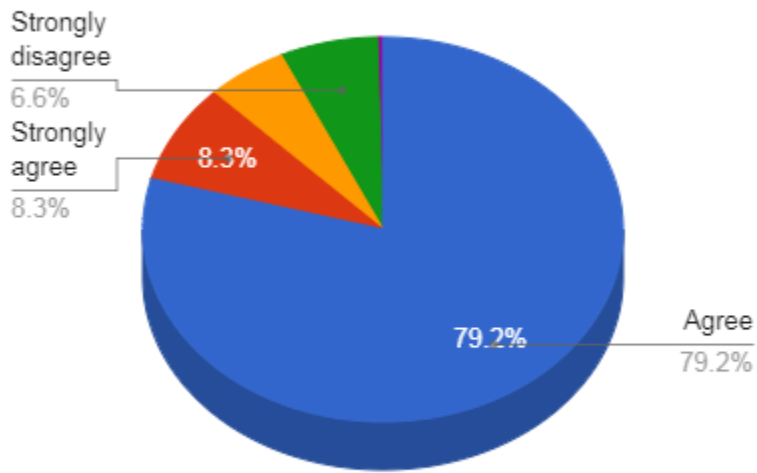
Disagree	90
Strongly Disagree	70
Neutral	50

**2. Study material was made available by the teacher.**



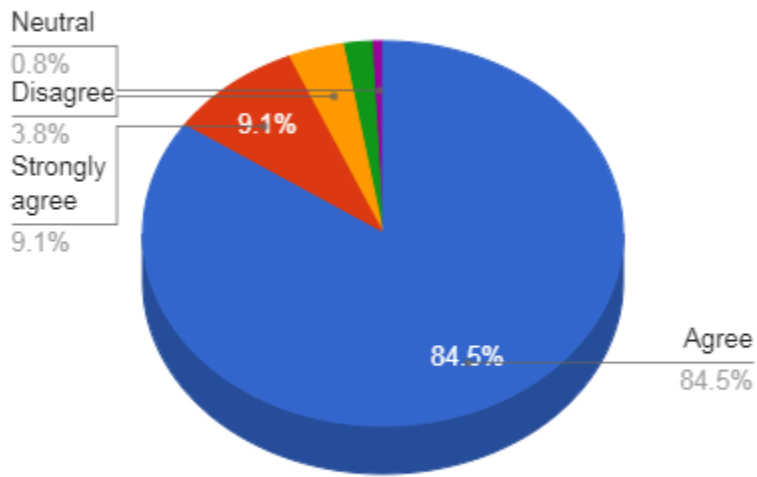
Answer chosen	No. of students
Agree	2400
Strongly agree	120
Disagree	42
Strongly Disagree	48
Neutral	40

3. The teacher has mastery over his/her subject.



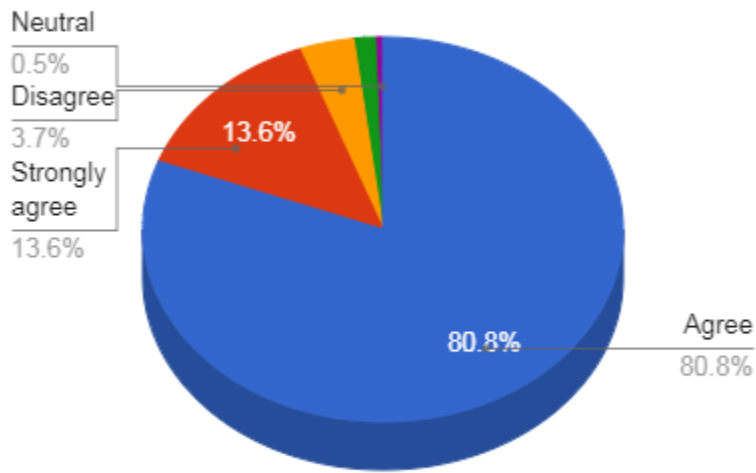
Answer chosen	No. of students
Agree	2100
Strongly agree	220
Disagree	145
Strongly Disagree	175
Neutral	10

**4. The tests and assignments taken in the class were useful.**



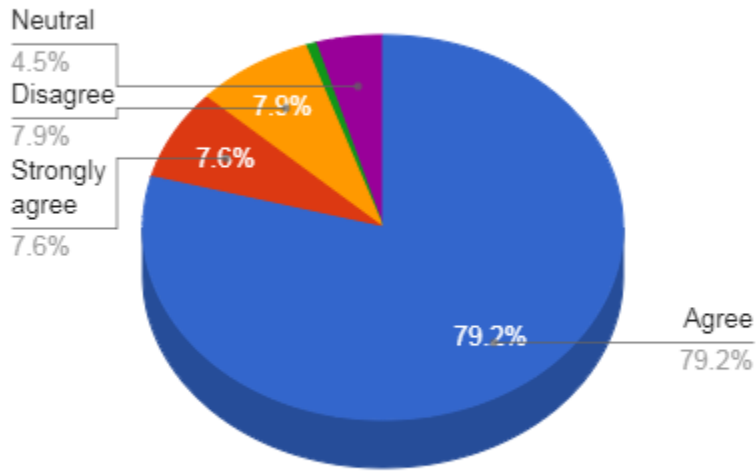
Answer chosen	No. of students
Agree	2239
Strongly agree	240
Disagree	100
Strongly Disagree	51
Neutral	20

**5. The teacher encouraged student participation during the class.**



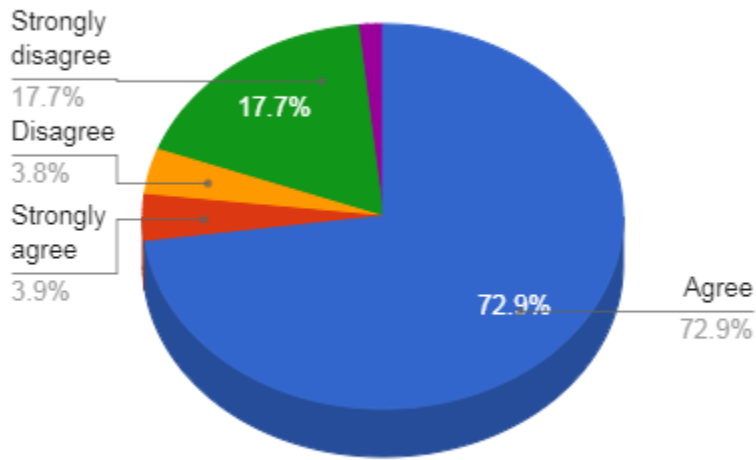
Answer chosen	No. of students
Agree	2140
Strongly agree	360
Disagree	98
Strongly Disagree	38
Neutral	14

6. Office staff/Technical staff and library staff in the college are helpful.



Answer chosen	No. of students
Agree	2100
Strongly agree	201
Disagree	210
Strongly Disagree	19
Neutral	120

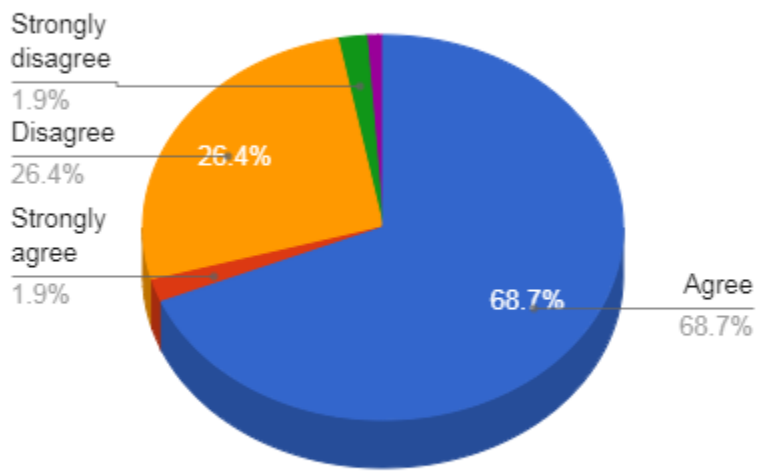
7. The classrooms and toilets are well maintained .



Answer chosen	No. of students
Agree	1931
Strongly agree	104
Disagree	102
Strongly Disagree	469
Neutral	44

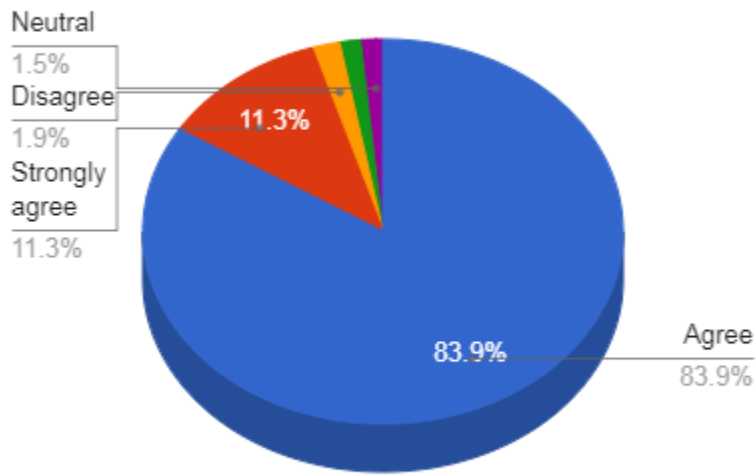


8. Clean drinking water is available.



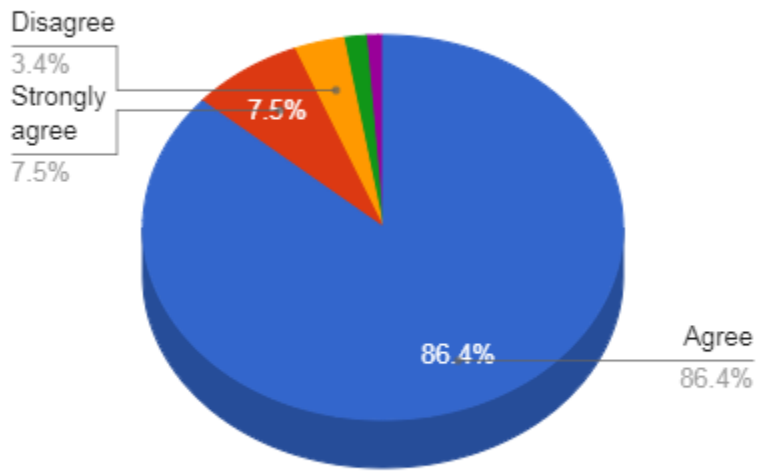
Answer chosen	No. of students
Agree	1820
Strongly agree	50
Disagree	700
Strongly Disagree	51
Neutral	29

9. Canteen Facility is available.



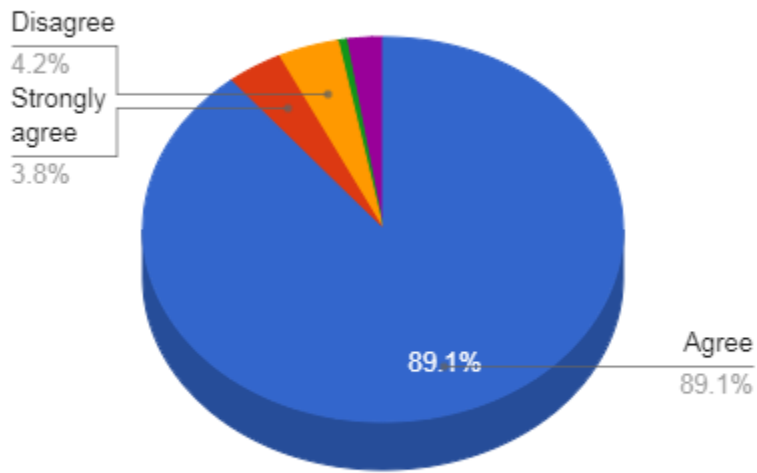
Answer chosen	No. of students
Agree	2223
Strongly agree	300
Disagree	50
Strongly Disagree	37
Neutral	40

**10. The building/ classrooms are accessible to differently abled students.**



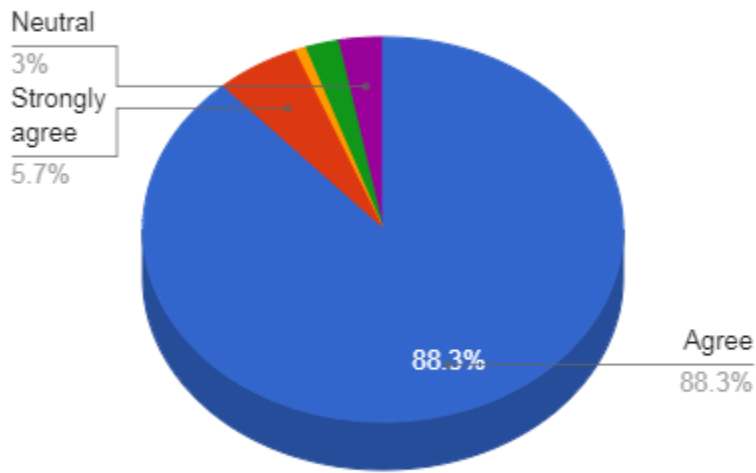
Answer chosen	No. of students
Agree	2290
Strongly agree	200
Disagree	90
Strongly Disagree	40
Neutral	30

**11. The Grievance Redressal Cell exists in the college.**



Answer chosen	No. of students
Agree	2360
Strongly agree	100
Disagree	110
Strongly Disagree	15
Neutral	65

12. The overall atmosphere in the college campus is conducive.



Answer chosen	No. of students
Agree	2340
Strongly agree	150
Disagree	20
Strongly Disagree	60
Neutral	80

## **2020-2021**

### **(Observations)**

1. Text Books for needy students for various subjects should be available.
2. Teaching aids (audiovisual) and lecture stands are required.
3. Upgradation of science labs (Chemistry and Physics)
4. Water coolers need repair. Shortage of clean drinking water.
5. More solar panels and solar street lights required.
4. Departments need strong Wi-Fi facility in the wake of online classes.
5. Students dissatisfied with the online mode of instructions.

### **Action taken**

1. Teachers and students donated books in the Book Bank of the college which were made available for the needy students.
2. Multimedia projector installed in Economics department.
3. Chemistry and Physics labs renovated/upgraded.
4. Water coolers and water filters installed.
5. Solar panels and solar street lights installed.

6. College building renovated.
7. Different departments got Wi-fi installed.
8. Seminars held for facilitating students to cope up with online mode of instructions/practicals/ summer training in the wake of COVID - 19
9. Virtual camps and workshops organized to cater to overall personality development of students.